

Desktop Deployment Project Manager

Location: Leeds

Due to business expansion an exciting opportunity has arisen for a Desktop Deployment Project manager to join our dynamic team.

Concorde are one of the UK's most successful independent, IT Cloud & Managed Services Providers. We have over 2500 customers throughout the UK and over 70 colleagues in the Concorde family. We have over £14m Group Revenues and rising.

We have a beautifully balanced business split across four main focus areas of
Technology Solutions
Cyber Security
Cloud Solutions
Communications

Our divisions align a wide range of services and products to give our customers greater depth, focus and flexibility in the areas we feel would be critical to our customer's growth and development ambitions over the coming years.

Taking advantage of our 32 years in business, our people and services have experienced a lot of change and developments within our sector, but we feel that packaging this experience in easily identifiable and recognisable offerings will assist us in providing you and your business the right information, with the right people at the right time.

We do not manufacture anything here at Concorde we are a Managed Services Company that trades on its reputation, one that we are exceptionally proud of and as many of our customer's that have been with us for over 32 years will bear testament too.

Investment in the talent, skill and dedication of our people translates into world class customer service making sure we deliver it on time, every time, all of the time.

This is an opportunity to join a successful company at the right time, ahead of further successful growth, and be instrumental in the guiding and developing technical excellence.

Brief Role Description:

This role manages the deployment of IT projects within West Yorkshire region, ensuring overall schedule and benefits achievement (cost, time & quality)

The role operates across segments and functions, partnering with Concorde and its Clients and Client business unit stakeholders to deliver projects within the region.

Responsibilities for the role may include some of the following:

- Manages the deployment of up to £1M in annual projects, securing benefits delivery through expert management of quality, costs and time.
- Leads a high performing team of up to 6+ contractors.
- Plan and Prioritise equipment deliveries.
- Determines business process and information requirements, gains unit commitment, and delivers effective business process and system changes.

- Working across Business Partnership, Core Capabilities and Core Services teams, determines system functional requirements and completes design in line with overall project aims.
- Maintains a thorough understanding of the relevant business area to aid in the development of accurate and concise functional requirements.
- Coordinates internal resources during development, implementation and nurturing phases.
- During the build and implementation phases, carries out activities to manage technical resources.
- Delivers solutions which are quality and functionally tested, with supporting project documentation which meet functional and technical requirements.
- Manages projects to ensure delivery per Service Level Agreements (SLA's) and recommends improved ways of working.
- Utilizes the Project Portfolio Management (PPM) tool for planning resources, project milestones, risks and financials.
- Engages Business Partnership Senior Managers & Managers, and business unit Directors and Senior Managers to ensure successful project deployment and benefits achievement.
- Maintaining end-to-end accountability for customer satisfaction and overall delivery excellence
- Overseeing technical elements as well as customers' needs while ensuring technology and support meet business needs and productivity.

To be considered for the role you must have:

- 3+ years' experience in IT.
- IT project management experience
- Knowledge of IT solutions and/or relevant business area
- Experience in service and/or project delivery;

Interview Process:

- **First stage:** This will be a 20 minute – 30 minute telephone conversation/interview with one of Concorde's inhouse recruitment team;
- **Second stage:** Is a Skype video interview with our Head of Professional Services;
- **Third Stage:** A face to face interview in Wakefield HQ office with our Head of Professional Services and a member of the Concorde Senior Management Team;
- **Final stage:** This is offer and agreement of a start date. Start day is usually a Monday @ 9:30am dependent on your availability.

If you're seeking an exciting and challenging role where you can use your skills and learn new ones, whilst influencing the success of growing business then apply now and one of our Internal Recruiters will contact you, to discuss your experience and skill-set.

Please send your CV together with details of salary expectation to: recruitment@tctg.co.uk

Further information on the Concorde technology group can be found at www.tctg.co.uk

Concorde Technology Group are an equal opportunities employer and welcome applications from all sectors of the community.

